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11 MAR 1983

D/ODP PRESENTATION

OUTSIDERS VIEW OF ODP

SUGGESTED TOPICS

--ORGANIZATION

- --APPLICATIONS
- --PROCESSING
- --MGMT & ADMIN STAFFS, EXEC OFFICER

--RESOURCES

- --BUDGET,PERSONNEL,SPACE,EQUIPMENT

--SERVICES/PROJECTS

- --PROCESSING
  - --QUALITY,RESPONSIVENESS,AVAILABILITY
  - --BATCH,VM,GIMS,CAMS,DDO,SAFE,OCR
  - --SERVICE MGMT
  - --USER SUPPORT (CONSULTING)
- --APPLICATIONS
  - --PORTFOLIO
  - --BACKLOG
  - --TRAINING
  - --SAFE,CAMS,LIMS,ACIS,DESIST,TADS
  - --PROJECT MGMT

--PROCESSES

- --DECISION MAKING
- --PLANNING
- --PROJ. INITIATION
- --FRONT OFFICE INVOLVEMENT

--PERSONNEL

- --QUALITY
  - --PROFESSIONALISM,MANAGERIAL,TECHNICAL
- --PERSONNEL MGMT SYSTEM
- --TRAVEL
- --TRAINING
- --CAREER DEVELOPMENT
- --PROMOTION OPPORTUNITIES; GRADE STRUCTURE
- --ROTATIONS
- --SECRETARIAL/CLERICAL SITUATION

--BOUNDARY TENSIONS

- --IC
- --DDA
- --DDO
- --DDI (OCPAS/ASG)
- --DDS&T (ORD,ODE,NPIC)

Mom and Pop shops

Institution Dynamics

Focus

Strategies

Perception

Architecture

Release

? Organization

People - Where, What rewards

Boundary tensions

Assets

Force field

Planning conference

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--BOUNDARY TENSIONS (CON'T)
--OC
--OCR
--OL (LSD,HEB,PD,P&PD)

--TECHNOLOGICAL

--IBM RELATIONSHIP
--TERMINAL
--OFFICE AUTOMATION
--COMMUNICATIONS ARCHITECTURE
--PERSONAL COMPUTERS
--SUPERCOMPUTERS
--MASS STORAGE

--MISSION & FUNCTIONS
--WHAT SHOULD WE BE DOING?
--WHAT SHOULD WE NOT BE DOING?

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Philosophy of management and leadership
- goal identification
- change
- organizational identity
- people
- ideas
- boundary tensions
- creative energies
- planning
- development

identification with the organization and the willingness to do battle
purveyor of ethics and morality

Trials and tribulations
- lack of control of environment
- inability to understand the factors involved in decision-making at higher levels
- arbitrary decisions
- control over human resources-OP

Good management

Utilizes thekavailable resources to accomplish the goals of the organization without draining the individuals of that organization nor sapping the strength of the organization. Endeavors to create an atmosphere the engenders creativilty, makes positive contributions to society and rewards appropriate behavior. Aims at keeping the human side of the equation uppermost and avoids the perils of bureaucratic seizures for their own sake.

Mid-level managers:
cautious, pafiochial, havae not developed set of personal management philosphies, anxious to be of service, not sufficiently interested in motivation and behavior.

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